Sparrow Healing Pages is a program to help patients and families…

- Create a virtual meeting place on the web
- Share news and photos as often as needed
- Receive emotional support during a time of need
- Communicate with family & friends without making dozens of phone calls or emails
- Update loved ones as often as they want

What are Sparrow Healing Pages?

- Free, personal, private Web pages that help family and friends communicate when a loved one is hospitalized, expecting a baby, or receiving long-term care or treatment.
- Page managers can invite visitors to private patient pages, post photos, news updates, and more from any computer with internet access
- Invited visitors can read and post messages of support to the private message board
- Healing Pages are secure websites - your page will not appear on search engines like Google or Yahoo and every visitor must be invited by you before they can view your pages

How can I set up a Healing Page?

- Go to www.Sparrow.org and click on Healing Pages under "Online Services"
- Select "Create a Healing Page" then create your own username and password on the registration page. You will receive an access code within 24 hours, which will allow you to log in and complete your pages.
- Once your pages are completed, publish them and send invitations to your friends and family.

What if I have questions?

- Send an email to WebTeam@sparrow.org with the best time and method for contacting you and we'll get back to you within 24 hours.

Will I be able to update the pages from the hospital?

- All units at Sparrow's main campus as well as the cafeteria and common areas have public wireless access, so you can use your own laptop
- Many units have computers in the family rooms – ask your nurse if your unit has one
- There are publicly available computers for creating and maintaining Healing Pages in the lobby of Sparrow's main building and in the Health Sciences Library on the first floor of the Sparrow Professional Building
- Healing pages can be updated from any computer with access to the Internet.

Do I have to do the page myself?

- No, you can appoint a family member or close friend as your Page Manager

Can children maintain their own Healing Pages?

- Yes, but a parent or guardian must register as Page Manager and then appoint the child as a co-manager.

For more information or to review the Healing Pages Privacy Statement or Terms of Use, please visit www.Sparrow.org and select Healing Pages from the Online Services menu on the home page or send an email to webteam@sparrow.org - Please do not send patient information via email.

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