

Sparrow Health System Position Manager Troubleshooting

If you're having problems using our online job application system please check the following:

1. If you have a software firewall you may need to turn it off to apply, then turn back on again.
2. Pop-up blocking software will need to be turned off for this site.
3. If you have your internet security option set to "high" you may need to set at medium for this site.
4. If you have been working on a single application for more than 20 minutes, you may have "timed out" and you will need to begin again.
 - a. If this happens you can try to restart on previous screens by clicking on your back button.
5. If your screen "disappears", make sure it is not just behind another screen. This program uses several layers of screens and you may have inadvertently clicked on a background screen making it show instead of your current screen. Look for Additional Internet Explorer windows at the bottom of your screen, the one furthest to the right is the most recent.