iSparrow EMR is live!

Our team successfully launched iSparrow EMR at 6:22 a.m. on Dec. 1. It’s the largest project in Sparrow’s 116-year history. Thank you to all of our Caregivers for their incredibly hard work throughout this project.

iSparrow EMR is key to the Sparrow Way, our commitment to finding and deploying evidence-based, best practices to help us achieve our safety, quality, satisfaction and value aspirations. Our successful EMR launch depended on all of our Caregivers.

Remember there are still many resources available for you to help you when using iSparrow EMR:

» Look for Super Users in your department.
» Tips & Tricks and other resources are on iSparrow Central.
» Call the Help Desk for 24/7 support at 517.364.HELP (x44357).

Be sure to check in with iSparrow Central often as we will continue to provide updates and resources for iSparrow EMR. To access, just type “iSparrowCentral” in your Internet Explorer address bar.

Head inside for our iSparrow EMR insert with more news about Go-Live.

Operation Santa 2012 helps nearly 150 local needy children enjoy the holidays

Thanks to the generosity of Sparrow Caregivers, nearly 150 needy children at Fairview Elementary School in Lansing were able to enjoy the holiday season.

In this annual Sparrow tradition, Caregivers donated all kinds of gifts for children who may not have otherwise received any due to their families’ economic struggles.

“This really has grown into such a special program for such a special cause,” said Cathy Potter, who coordinates the program for the Sparrow Marketing Department. “The generosity and commitment shown by our Caregivers to these children is very inspirational and heartwarming. It’s what the season is about.”

The gifts were delivered to Fairview Elementary School on Dec. 14.
Dapper Dads calendar on sale, raises money for women's health

Now’s your chance to get your 2013 calendar chock full of Dapper Dads from mid-Michigan and help to raise money for women’s health at the same time.

The calendar, which benefits Women Working Wonders (W3), is now on sale at sparrowfoundation.org/dapperdads.

It features 13 dads who raised the most pledges during a mock fashion show in June. Among those featured is Tom Bres, Sparrow Vice President and Chief Information Officer.

“All of these men have done so much to support women’s health in mid-Michigan,” said Lisa Hildorf, the 2013 Chair of W3, a group of business women and civic leaders who raise funds supporting women’s health issues in mid-Michigan.

UMHS Survival Flight lands at Sparrow

Beginning Jan. 1, 2013, the University of Michigan Health System’s Survival Flight service will take over critical care air transport services for Sparrow.

With the most technologically advanced aircraft in the state, Survival Flight will now allow Sparrow to accommodate Neonatal Intensive Care transports. All flight teams include highly specialized U-M flight nurses, and some include resident physicians from the University of Michigan.

All Patient transfers will continue to be coordinated through Sparrow’s One Call Center.

Sparrow Pediatric Rehab Patients treated to holiday toy room

Sparrow rehabilitation therapists call it a “Winter Wonderland.” But to young Patients at Sparrow, it’s nothing short of magical.

The Dykema Toy Room in Sparrow’s Pediatric Rehab office was filled with donated dolls, games, toys, and more from employees of the Dykema Gossett law firm in Lansing. And it was all waiting for kids once they finished their therapy.

“We had more than 230 toys available for our Patients,” said Nesha Hill, Department Manager for Pediatric Rehab at Sparrow. “The response from the kids and their families was overwhelming. We even saw a few tears of joy.”

Each Patient was allowed to select a toy from the toy room after his or her appointment. It’s a way to lift Patients’ spirits during the holiday season.
**Giving to the United Way = helping to improve lives within our community**

For more than 90 years, Capitol Area United Way has been bringing together people and resources to improve lives within our community. Now through Dec. 31, Sparrow Caregivers can make a pledge through the United Way’s E-Way pledging website (you received an email on Nov. 10 with your own login credentials) https://donor.truist.com, or by sending a check or payroll deduction form to the Sparrow Professional Building, Suite 235.

Questions? Call Human Resources at 517.364.3888 and press 0 to speak to the HR receptionist.

**Rehab Patients on the road to recovery**

Sparrow and Bud Kouts Chevrolet of Lansing teamed up to install a realistic car simulator in the Sparrow Orthopedic Unit.

“This wonderful piece of equipment gives our skilled rehab team the opportunity to provide real-time education. The ability to practice these skills helps our Patients feel more comfortable going back to their daily routines,” states Kris Tennant, Sparrow Rehabilitation Manager.

Bud Kouts Chevrolet is also a long-time partner with the Sparrow Foundation on the Hike for Hospice fundraising program.

» Sparrow Patients recovering from knee, hip and other orthopedic surgeries can now test drive their ability to get behind the wheel.

**Pet therapy: the softer, fuzzier side to Patient care**

Daisy, Sam, Elsa, and nearly a dozen other Sparrow Caregivers pad the halls on any given day dispensing licks and spreading smiles. Research has shown that pet therapy is beneficial to lowering blood pressure, significantly reducing pain, anxiety, depression and fatigue, all of which contribute to Patient healing.

According to Tracy Feazel, Sparrow Volunteer Coordinator, “When you walk around with the dog therapy teams you can see the smiles that it brings to people’s faces and, if only for a moment, it takes their minds away from whatever is worrying them.”

To learn about how you or someone you know can make a difference, visit www.sparrow.org/volunteer and apply online, or call Volunteer Services at 517.364.3606.

**Sparrow Pharmacist Greg Pratt** has helped Michigan make strides in emergency preparedness. Pratt serves as Emergency Preparedness Coordinator for the Michigan Pharmacists Association, and has helped Michigan plan pharmacy response efforts and prepared pharmacists for an emergency situation.

**Howard Burgess**, MD, retired after a 19-year career with Sparrow. Dr. Burgess served as Executive Medical Director of Physicians Health Plan, and as a physician with Sparrow Medical Group.

**Bill Gifford**, MD, Director of Medical Education, retired on Nov. 30 after 28 years of service. He has been an integral part of the medical education program at Sparrow Hospital and has been involved in many areas of the health system, including Ramblewood Imaging, the Family Medicine Residency Program, and Sparrow Medical Group.

**GET MORE CONTENT ONLINE**

For more *Sparrow News* content, visit sparrow.org/mysparrowassociates. Scroll down to “Sparrow news” and click on “Additional online content.” You’ll see stories and photos on:

» Stevie Wonder visits Sparrow

» Bottomless Toy Chest
Sparrow Celebrates Expressions of the Season throughout the holidays

Across Sparrow, we want to extend a message of thanks and peace to our Caregivers during this holiday season. Expressions of the Season allows us to take the time to learn, explore, and enjoy the abundant array of holidays celebrated this time of year.

“We have so many Caregivers, Patients, and families who celebrate many different holidays and recognitions,” said Jackie Thomas-Hall, Director of Diversity and Inclusion at Sparrow. “This was our attempt to really allow people to understand the diversity and inclusion we have here at Sparrow as it relates to the holidays and expressions.”

To find out more, visit sparrow.org/expressions.

Caregivers help stroke Patient celebrate 86th birthday

It’s not how Russ Hubble expected to spend his 86th birthday, but thanks to Sparrow Caregivers, he was able to enjoy it surrounded by friends and family.

One day after his birthday and four days before Hubble’s family planned to celebrate, Hubble suffered a stroke and was hospitalized at Sparrow.

Caregivers decided to help celebrate the occasion and let the Hubble family use a vacant inpatient rehab room for a party.

“My family was so grateful to the staff at Sparrow for all they did for our family,” said Janel Hubble, Russ’ granddaughter. “My grandpa received such excellent care and then to be able to have a birthday party was very special to all of us.”

Russ Hubble spent two weeks at Sparrow and is now home recovering.

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Got a story you’d like to share? E-mail your news tip to us at sparrownews@sparrow.org and we may include it in future editions.