One of our five key values that we embrace at Sparrow is innovation. We're always looking for new ways to improve the quality of health services and to deliver the best possible care to our Patients.

Our hard work and commitment to this goal continues to help Sparrow garner both national and statewide recognition. Sparrow Health System now ranks first for technology innovations in the healthcare industry nationwide and 16th overall among U.S. companies, according to a new analysis from InformationWeek magazine.

Sparrow’s ranking is the result of hard work by Sparrow Caregivers and our system-wide focus on innovation and transformation of care. The 2012 InformationWeek 500 list places Sparrow above such giants as Toyota, FedEx, and IBM.

Also, at the state level, the Michigan Quality Council has named Sparrow a 2012 Quality Leadership Award winner. The MQC Leadership Award is the highest honor for organizational performance excellence in the state, and Sparrow Hospital is only the eighth hospital to earn this recognition.

It's awarded based on a vigorous review and final evaluation by an independent panel of judges.

Congratulations to our entire Sparrow team for earning such prestigious recognition.

Welcome new physicians:

**Family Medicine**
Patricia Crowe, MD

**Internal Medicine**
Grace Kulhanek, MD

**Neurology**
Vibhav Bansal, MD

**OB/GYN**
Gianina Cazan-London, MD
Mark Lewis, DO

**Psychiatry**
Christine Liszewski, MD
Jose Mathews, MD

**Radiology**
Tonie Reincke, MD

**Surgery/Ortho**
Joseph DeWitt, DO

Five to share role of Utilization Review Physician

Five physicians will share the role of Utilization Review physician at Sparrow.

The team includes Fred Isaacs, MD (Mid-Michigan Physicians);
Bill Gifford, MD (Sparrow Medical Education); Chris Alvarado, MD (Capital Internal Medicine Associates); Ken Thompson, MD (Sparrow/MSU Family Practice Residency Program); and Supratik Rayamajhi, MD (Michigan State University Internal Medicine).

Dr. Jamie Haering, who has served as your Utilization Review Physician, will focus his energies on his role as Interim Medical Director of the Sparrow Hospitalist Service.

Each of the five physicians will be available, on a weekly rotating basis, from 8 a.m. until 5 p.m. each day.

Be sure to welcome them to their new roles.
Sparrow Buys Medical Supply Shop in Charlotte

Sparrow has purchased a new home medical equipment store in Charlotte. Formerly Wildern Durable Supplies, the new Sparrow Medical Supply store will allow Sparrow Patients in Charlotte to access the same quality home care products without having to travel to Lansing.

“Wildern has been highly respected by the community for decades,” said Darwin Brewster, Sparrow’s Executive Director of Community Care. “Our Charlotte-area customers will receive the same treatment and quality service they’ve always enjoyed. We’re looking forward to this new venture and the new opportunities it will bring to our customers.”

Sparrow Medical Supply Charlotte is located at 201 S. Cochran Ave.

iSparrow EMR to Replace IRHIS, STAR in Dec.

The new iSparrow EMR system is set to launch on Dec. 1, 2012, and will replace the digital applications IRHIS and STAR. The clinical information currently in IRHIS and STAR will be available through the iSparrow EMR.

We are encouraging all current IRHIS and STAR users to switch over to iSparrow as soon as possible so all users will be on the same system.

To gain access to this clinical information after Dec. 1, 2012, providers will need “view only” training.

For more information on the training requirements, please contact IT Communications Lead Penny Daniels at 517.802.2625 or penny.daniels@sparrow.org.

Clinical Mentoring Program to help train students

Sparrow and the Michigan State University College of Nursing are working together to help provide hands-on training and mentoring for MSU nursing students. Sparrow’s new Dedicated Education Unit pairs Sparrow Nurses with nursing students to provide clinical learning experiences which will create more positive outcomes for students, Sparrow Caregivers, and Patients.

This new mentoring program will improve student learning, build clinical teaching capacity, and encourage students to seek employment in institutions providing such a learning experience, like Sparrow.

The kickoff celebration for Sparrow’s DEU in the Cardiac Progressive Care Unit was held on Sept. 6. The first clinical days were the week of Sept. 10.