E- Visit Instructions Using a Computer

Step 1: Login to your MySparrow/MyChart website account on a desktop, tablet, or smartphone phone.

Step 2: Select ‘Menu.’

Step 3: Under the communication section select ‘Ask a Question’

Step 4: Select Symptom-Specific E-Visit.
Step 5: Read the ‘Overview’ tab and click ‘Continue.’

Step 6: Select the country and state that you are currently in at the time of this visit, then press ‘confirm.’
Step 7
On the ‘Reason for E-Visit’ tab select your reason for the E-Visit and the provider you would like your E-Visit sent to. Then, click ‘Continue.’

Step 8
A confirmation page will appear, click on ‘Confirm and proceed.’ Note: If you do not want to proceed press ‘Cancel.’
Step 9 Enter or confirm your personal information. Make sure there is a check mark in the box next to correct, if there is not a check mark click the box to check it. Then, click ‘Next.’

Step 10 Enter or confirm your insurance information. Fill out all questions with an asterisk. Make sure there is a check mark in the box next to correct, if there is not a check mark click the box to check it. Then, click ‘Next.’
Enter or remove medications from your current medication list to reflect what you are currently taking. Select your pharmacy or add a pharmacy. Make sure there is a check mark in the box next to correct, if there is not a check mark, click the

**Step 11**

**E-Visit for Rash**

**Current Medications**

Please review your medications and verify that the list is up to date. **Call 911 if you have an emergency.**

- **HYDROcodone-acetaminophen 5-325 MG per tablet**
  - Commonly known as: NORCO
  - Learn more
  - Take 2 tablets by mouth every 6 hours as needed for pain.
  - Remove

- **montelukast 4 MG chewable tablet**
  - Commonly known as: SINGULAIR
  - Learn more
  - Take 1 tablet (4 mg total) by mouth daily.
  - Remove

**+ ADD A MEDICATION**

*You must select a pharmacy for this E-Visit.*

- **Eagle Pharmacy - Lakeland, FL - 500 Eagles Landing Dr**
  - 500 Eagles Landing Dr Lakeland FL 33810
  - + Add a pharmacy

**Correct**

**BACK** **NEXT** **FINISH LATER**
Step 12

Confirm your allergies, if you need to make changes on a particular allergy, click on that allergy and complete the information. If you need to add an allergy, click ‘+Add an allergy.’ Make sure there is a check mark in the box next to correct, if there is not a check mark, click the box to check it. Then, click ‘Next.’

Step 13

Confirm your past medical history on the ‘Health Issues’ page. If you need to update a health issue click on it and complete the questions. If you need to add a health issue, click ‘+Add a health issue.’ Make sure there is a check mark in the box next to correct, if there is not a check mark, click the box to check it. Then, click ‘Next.’
Step 14: Complete the Pre-Visit question, asking if the visit is related to a work injury, which is important for your insurance. Then, click ‘Continue.’ Confirm your answers from the Pre-Visit question on the next page. If you need to make changes click on the pencil next to the question you need to correct. If your answers look correct, click ‘Submit.’
Step 15: Complete the E-Visit questionnaire related to your symptom. Then, press ‘Continue.’
Confirm your answers from the E-Visit questionnaire. If you need to change an answer click on the pencil next to the question you need to change. If all answers are correct, then press ‘Submit.’

You are finished! If you submit your request before noon, you can expect a response on the same business day. If you submit your request on a weekend or business day afternoon, you can expect a response by the end of the next business day.