

Kids Klub

Welcome to the Michigan Athletic Club's Kids Klub! We are not a licensed daycare; we are a childcare service available to members and guests during their MAC facility use at an additional cost. We offer a fun and safe environment for children ages 8 weeks through 12 years, where kids can enjoy 3 separate areas of play space and a private restroom. During your visit, your child will be well socialized through interactions with new friends. Children will learn the important skills of sharing and playing together. They will have the opportunity to play with a variety of toys, games, activities and crafts. Your children will be well taken care of by CPR certified kid-friendly professionals.

The information provided in this handout will guide you through policies for Kids Klub services. For reservations please call Kids Klub **517-364-8809** or for more information, please go to the membership portal or call **517-364-8888**. We look forward to seeing you and your children at the MAC very soon!

ATTENDANCE REQUIREMENTS

Enrollment forms are available in Kids Klub and must be completed for each child and returned on or before the first day of attendance. Parents must help us to keep enrollment records current: change of address, name change, and any other relevant information.

RESERVATIONS & INFORMATION

- An advanced reservation must be made for all children (we sometimes are able to accept same day reservations/walk-ins, but this is not guaranteed) Reservations can be made up to 1 week in advance and we suggest making your reservations at least 24 hours in advance.
- **Guests** must see the membership office prior to making a reservation to create a guest profile adding any children who will be visiting Kids Klub
- Reservations can be up to 2 hours per visit
- You must cancel your reservation no less than one hour in advance of the scheduled time. Failure to do so will result in a charge of \$20 to your MAC account.

CHILDREN UNDER 3

- Please bring diapers, wipes, and a change of clothes along with any comfort item your child may need.
- Spoon fed meals must be given to children before they are dropped off in childcare. Kid's Klub staff will give a bottle to infants if needed, but *bottle feeding prior to your reservation is encouraged*.
- Simple snacks that your child may enjoy in a highchair are welcome. For example: puffs, dry cereal, etc.

DIAPERING

- Children must be wearing clean diapers at time of drop off in Kids Klub.
- A Kids Klub caregiver will check and change diapers as needed.
- A signed diaper consent form is required on file for children up to 3 years of age. If the parent has not signed the diapering consent form, he or she is responsible for the child's diapering needs and will be contacted if a change is required.
 - We're happy to assist with toilet training, with reminders, encouragement and praise (and stickers!)
 - If your child is toilet training, we require waterproof training pants or pull ups during their Kids Klub visit.
 - Please inform a Kids Klub Caregiver if your child is potty training.
- Parents/Guardians must change diapers and/or clothing of their own child over the age of 3 when they are soiled or for any situation that warrants regardless of the diapering authorization.
- Every possible attempt will be made to console crying children. If your child is having a particularly difficult visit and crying inconsolably for more than 15 minutes, we will first page you, then call you or locate you in the facility. We will ask you to come and see your child to try and calm them, and if needed sign them out for the day. We will also encourage you to visit again soon!

CHECK IN / OUT

- The arrival and departure of every child is closely monitored. Parents or guardians must have an active MAC membership account with a photo in the membership portal.
- Children must be listed on the account and “linked” to parents
- The parent or guardian will check their child(ren) in with a caregiver upon entering Kids Klub. The caregiver will access the member account and verify information and photo.

KIDS KLUB BEHAVIORAL GUIDELINES: Rules are based upon safety and kindness.

- Children having trouble with self-control will be redirected to another activity.
- An age appropriate “thinking time” may be used as a form of discipline, but only as a last resort, and will be communicated to the parent upon check out.

***Kids Klub Discipline Policy:** Children sometimes use physical force or other unacceptable behaviors to communicate. *The Michigan Athletic Club’s Kids Klub reserves the right to refuse Kids Klub services to children with unmanageable behavior. These behaviors include, but are not limited to the following: biting, kicking, hitting, using profane language, behaviors that endanger themselves or others, or refusal to comply with directives such as thinking time or redirection.*

Essential Health Information for Parents

Please continue to screen your child before bringing them to Kids Klub. If your child is experiencing any symptoms, please keep them home until they are symptom free for 24 hours. If we notice your child is experiencing any symptoms during their stay, you will be notified immediately.

Children must be well while attending the Kids Klub. *Children exhibiting any of the following symptoms are not permitted to attend:*

- Pink and/or watery eyes
- Fever
- Vomiting or diarrhea
- Excessive coughing
- Green and/or excessive nasal discharge
- Nausea, headaches, or sore throat
- General body aching
- Contagious or unexplained rashes
- **If your child has stayed home from school due to illness, they may not attend Kids Klub**

FOOD: Small snacks prepared in advance and provided by the parents may be brought to Kids Klub and served to your children by the Kid’s Klub Team. All cups and snacks must be labeled for easy and quick identification. *The following are snack recommendations:*

- Goldfish crackers
- Animal crackers
- Fruit bars or fruit snacks
- Dry cereal
- Fresh fruit
- Juice or water
- **No** nut products
- **No** nuts

HOURS OF OPERATION

Mon – Thurs 8:30 a.m. – 8 p.m.
Fri 8:30 a.m. – 5 p.m.
Sat/Sun 9 a.m. – 1 p.m.

COST

\$10 per visit 1st child/ \$5 each additional child on MAC family account. Charge to account. No cash

We look forward to seeing you and your children soon! If you have any questions or concerns, please feel free to contact Jen Gabriel, childcare supervisor at 517-364-8809.