Position Title: Bedside DJ

Description and Purpose of the Unit: Located on multiple units the hospital, the Bedside DJ is a unique role that directly supports Sparrow’s strategic plan to deliver world-class health care to the patients and family members that we serve. The Bedside DJ’s primary role is to improve the inpatient experience by helping lift patients’ spirits and alleviate their feelings of loneliness and anxiety by using a smart phone or other device with a Bluetooth speaker to share patient-selected music. Often, the patient will engage in conversation about the importance the songs have had in their life or the memories that the songs have brought back to them. Ultimately, music can serve as a powerful catalyst for conversation and companionship between the patient and the volunteer, and volunteers will be successful if they use it as a gateway for creating a positive experience that they can share with the patient.

Age of Population Served: Adult (18-64) & Geriatric (64 and above)

Responsibilities:
This description is intended to cover the minimum essential duties assigned on a regular basis. Volunteers may be asked to perform additional duties by their department.

- Introduce yourself to patients as a volunteer that provides a free music service
- Converse with patients to discover their music interests
- Offer a total of three songs
- Use Google to find or research the patients’ music selections
- Use Spotify or YouTube to stream patients’ music selections
- Accept a patient’s invitation for conversation if presented with the opportunity, otherwise stay quiet in respect for the patient and the music
- Thank the patient for the opportunity to share music with them
- Always approach the patient with compassion, humility, and respect
- Always keep the speaker on hand while on the floor
- Always ensure the speaker and internet-accessing device is charged upon arriving at the hospital
- Explain that music cannot contain vulgar language

Qualifications and Skills Needed:
- Volunteers will need excellent communication and people skills to be able to interact with many different kinds of people in a culturally sensitive manner
- Volunteers will need to be genuine in their desire to connect with patients and share music with them
- Volunteers will need to be able to operate a smart phone and a Bluetooth speaker, as well as YouTube or Spotify
- Volunteers will need to be mature and act in a professional manner that is consistent of the Sparrow I CARE Values
- No previous music experience is required

Required Responsibilities of the Volunteer:
- Must be registered with Sparrow’s Volunteer Department.
- Must complete the Sparrow Hospital Orientation, unit training and annual safety training.
- Must adhere to the agreed upon work schedule.
- Maintain proper uniform including wearing the Sparrow ID Badge.
- Must provide proof of a negative TB skin test.
- Annual Flu Vaccine is required if serving between November 1 and March 31.
- Adheres to ICARE values and standards of behavior (Innovation, Compassion, Accountability, Respect, Excellence).
- Role model behaviors that value the diversity of our caregivers, patients, volunteers, and customers and supports creating an environment that is inclusive, welcoming and respectful.
- Communicates with patients, families and customers using AIDET (Acknowledge, Introduce, Duration, Explanation, Thank You).
- Works in a safe manner and promptly reports any hazards identified in the work environment or related to assigned responsibilities.
- Adheres to policies and procedures designed to avoid, prevent and reduce the spread of communicative diseases.
- Demonstrate knowledge and maintains and respects patient right to privacy by following the HIPAA Privacy and Security Policies and procedures

Supervision:
Directly responsible to the Department Manager, Assistant Department Manager or Charge Nurse. Overall responsibility rests with the Director of Volunteer Services.

Volunteer Times:
Five days a week, 5pm-7:30pm, 6pm-8:30pm
Multiple students per shift. Total students needed: to be determined.

Physical Aspects of this position:
This position requires walking (20%), standing (40%) sitting (40%), reading, and communicating face to face with patients, visitors, and medical staff

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Work Environment:
The Bedside DJ Volunteers perform their duties within patient rooms. As the position requires traveling in and out of rooms, following the handwashing protocol is required.