

Sparrow Hospital

1215 E. Michigan Avenue, Lansing, MI 48912

VISITOR INFORMATION

Please check in at the information desk in the lobby. Visitors may be restricted from time to time to protect our Patients from communicable diseases (e.g., the flu).

Hotel Accommodations

If you are visiting from out of town and will need overnight accommodations, please call Sparrow Personal Assistance (SPA) at 364.4772, or ask your Caregiver for a list of local discounts and options. The SPA office is located just off the lobby.

ATM Locations

- » Option1 Credit Union ATM by the lobby information desk
- » PNC Bank ATM by the south elevators on the first floor
- » MSUFCU ATM outside the branch office — located on the third floor of the Sparrow Professional Building just over the Michigan Avenue Skywalk
- » MSUFCU ATM in the lobby across from SPA Concierge Services

Cafés

The Gathering Place at Sparrow Café

A new, modern, upscale dining area just off the lobby on the first floor offers fresh, healthy and local quality cuisine with a variety of stations, made-to-order items and grab-and-go food. Mixed seating with a wall of glass and a bright open view along Michigan Avenue offers a place to relax and recharge.

Breakfast: 5:30 to 10 a.m. • Lunch and Dinner: 11 a.m. to 8 p.m.

Starbucks

Located in the lobby, offers hot and cold brews, a full food menu and retail items. Open seven days a week from 5:30 a.m. to 2:30 a.m.

You will receive a Patient Guide once you or your family member is admitted to the hospital. If you do not, simply ask your Caregiver for one as it contains useful information about your stay.

For more information on the resources available, visit [Sparrow.org](https://www.sparrow.org).

KEY NUMBERS

Sparrow Hospital
T 517.364.1000

Patient Experience
T 517.364.3935

Patient Financial Services
T 517.364.6740

Security
T 517.364.2000



1.800.Sparrow | Sparrow.org
Choose Wisely. Choose Sparrow.

Sparrow Hospital

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Directions & Parking

please use Ramp A

From Sparrow Carson

406 E. Elm Street, Carson City – 47.5 miles

Take M-57 E for 14.5 miles. Turn right to merge onto US-127 S toward Lansing for 31 miles. Use Exit 78 and continue straight across M-43/Saginaw Street onto N. Howard Avenue for 1 mile. Turn right onto E. Michigan Avenue and in 1 mile the hospital and entrance to Parking Ramp A will be on your right.

From Sparrow Clinton

805 S. Oakland Street, St. Johns – 21.1 miles

Head south on S. Oakland Street. Turn left onto E. Townsend Road and right onto US-127 BUS S. Follow US-127 BUS S for 4 miles to Price Road. Turn left, following signs for US-127 BUS S. Get onto US-127 S for 12 miles, taking Exit 78 toward Saginaw Street/Michigan Avenue. Continue straight across M-43/Saginaw Street onto N. Howard Avenue for 1 mile. Turn right onto E. Michigan Avenue and in 1 mile the hospital and entrance to Parking Ramp A will be on your right.

Alternate Route from Sparrow Clinton

Head south on S. Oakland Street. Turn left onto E. Townsend Road and right onto US-127 BUS S. Take US-127 BUS S for 4 miles, continuing straight onto Old US 27 for 11 miles. Old US 27 becomes N. Cedar Street in Lansing. Turn left onto E. Saginaw Street and use the 2nd from the left lane to turn slightly left to stay on E. Saginaw Street and continue for ½ mile. Turn right onto N. Pennsylvania Street for ½ mile and left onto Michigan Avenue. The hospital and the entrance to Parking Ramp A will be on your left.

From Sparrow Ionia

3565 S. State Road, Ionia, MI – 38 miles

Turn left onto M-66 S for 4 miles. Use the right lane to take ramp onto I-96 E for 26 miles. Take exit 95 for I-496 toward Downtown/Lansing and continue for 5 miles. Use Exit 7 for Pennsylvania Avenue and use the middle lane to keep right at the fork. Turn left onto S. Pennsylvania Avenue for ½ mile and then turn right onto E. Michigan Avenue. The entrance to Parking Ramp A will be on your left.

Parking Fees

FREE First 2 hours

\$1 Each additional 30 minutes

\$10 Daily Maximum

\$10 Lost ticket

Cash, credit & debit accepted

You will receive a parking ticket as you enter. Please keep this with you to help locate your car when you exit. The levels within the ramp are identified by floor number, a color, and an icon to aid you in recalling where your vehicle is parked. Parking fees are collected as you exit the ramps.

Sparrow Valet

\$3 First 2 hours

\$1 Each additional 30 minutes

\$10 Daily Maximum

cash, credit & debit cards are accepted

Our Valet Caregivers will continue, as always, to help Patients, Visitors, and Guests out of their cars and assist people with wheelchairs and other needs, even if you subsequently choose to self-park.

Valet is available during the following hours:

Weekdays, 5 a.m. to 9 p.m.

Weekends, 8 a.m. to 5 p.m.

